



Service summary

Name of service	Joondalup Health Campus Palliative Care Consultancy Service
Contact details	<p>Hospital switchboard: (08) 9400 9400</p> <p>Internal referrals: (08) 9400 9403 – Monday to Friday 8.00am to 4.00pm</p> <p>Referrals from external sites: (08) 9400 9573 – Monday to Friday 8.00am to 4.00pm</p> <p>Palliative Care team: (08) 9400 9403</p> <p>Ward L0 reception: (08) 9400 9444</p> <p>Email: palliativecare.JHC@ramsayhealth.com.au</p>
Hours of service	<p>24-hour service</p> <p>Admissions to the inpatient unit during office hours only (Monday to Friday 8.00am to 4.00pm)</p>
After hours	On call palliative care consultant via hospital switchboard
Street address	Cnr Grand Boulevard and Shenton Avenue, Joondalup WA 6027
Website address	www.joondaluphealthcampus.com.au
Service type	<ul style="list-style-type: none">■ Consultation service■ Inpatient unit
Service profile	<p>10 bed inpatient unit within a public hospital</p> <p>Consultation service for JHC inpatients (private and public). Comprehensive medical, nursing and allied health care based on the unique needs of the patient, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none">■ symptom assessment and management■ addressing emotional and social concerns■ coordinating care between the hospital and the community■ providing quality care for patients approaching the end of life■ bereavement support.



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Allied Health Services	Joondalup Health Campus has access to the following services: <ul style="list-style-type: none">■ Dietician■ Occupational Therapist■ Pastoral Care■ Pharmacist■ Physiotherapy■ Social Work■ Speech Pathology.
Admission criteria	Patients with a progressive life-limiting illness requiring specialist palliative care
Referral process	Referrals to the inpatient unit: Monday to Friday 8.00am to 4.00pm (08) 9400 9573 Referrals to the consultancy service: Monday to Friday, 8.00am to 4.00pm (08) 9400 9403 Referrals to the consultancy service after hours: contact the palliative care consultant on call via switchboard (08) 9400 9400
Palliative care discharge criteria	Discharge is based on clinical stability and/or patient preference and where care can be adequately/safely provided in another setting.