



Service summary

Name of service	Royal Perth Hospital Palliative Care Department
Contact details	Registrar: 0466 858 126 Palliative Care office phone: (08) 9224 2788 Palliative Care office fax: (08) 9224 7012 Hospital switchboard: (08) 9224 2244 Individual team members via hospital switchboard
Hours of service	Monday to Friday 8.00am – 5.00pm
After hours	No after hours service provided by RPH Palliative Care Department Contact (for specialist medical advice): Combined Palliative Outreach Service 1300 558 655
Street address	10 Murray Street, Perth WA 6000
Website address	https://rph.health.wa.gov.au/Our-services/Palliative-Care
Service type	<ul style="list-style-type: none">■ Consultation – Hospital■ Outpatient Clinics (Medical and Nurse Practitioners).
Service profile	<p>Consultancy service and outpatient clinic within adult tertiary public hospital.</p> <p>Comprehensive medical, nursing and allied health care based on the unique needs of the patients, carer and family when facing a life-limiting prognosis including:</p> <ul style="list-style-type: none">■ Symptom assessment and management■ Addressing emotional and social concerns■ Co-ordinating care from hospital to community■ Providing quality care for patients approaching the end of life■ Assistance with clinical decision making■ Bereavement support■ Advance Care Planning. <p>Assistance is provided with discharge, access to community services, inpatient beds and liaison with palliative care services in regional WA.</p>



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Allied Health Service	<p>Our Specialist Palliative Care Team includes:</p> <ul style="list-style-type: none">■ Pharmacist■ Social Worker■ Pastoral Care Practitioner <p>Access to generalist allied health professionals in the hospital:</p> <ul style="list-style-type: none">■ Dietitian■ Occupational Therapist■ Physiotherapist■ Psychologist■ Speech therapist.
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) requiring specialist consultation.
Referral process	<p>Inpatient referrals to Medical team – contact Registrar and complete an eReferral. Must have the support of the primary medical team.</p> <p>Inpatient referrals to Nurse Practitioner – complete an eReferral, or telephone, pager or email Nurse Practitioner</p> <p>Outpatient referrals from RPH and other SMHS teams – complete an eReferral</p> <p>Outpatient referrals from external sources (e.g. GPs) – send referral letter to Central Referral Service (Fax: 1300 365 056)</p>
Palliative care discharge criteria	Based on discretion of Palliative Care team in discussion with the primary team.
Outpatient clinic	Symptom Assessment Clinic (2 clinics each week)