



Service summary

Name of service	Midwest Palliative Care Service
Contact details	<p>Palliative care office phone: (08) 9956 2431</p> <p>Fax: (08) 9956 8747</p> <p>Email: Midwest_PalliativeCare@health.wa.gov.au</p> <p>Nurse Manager: 0407 949 040 (office hours only)</p> <p>Individual team members: via palliative care office phone</p> <p>Geraldton Hospital switchboard: (08) 9956 2222</p>
Hours of service	Monday to Friday 8:30am to 5:00pm
After hours	After hours service by phone or telehealth to the whole of the Midwest area with after hours visits provided, if required, to the Geraldton catchment area.
Street address	51–85 Shenton Street, Geraldton WA 6530
Website address	Not available
Service type	<ul style="list-style-type: none">■ Consultation – community, residential aged care facilities, Geraldton Regional Hospital and smaller community hospitals, nursing posts and Aboriginal Medical Health Service.■ Visiting specialist clinics – Geraldton and Carnarvon and via telehealth throughout the Midwest Region.■ Inpatient care – St John’s Hospice – end-of-life care, symptom management and respite.
Service profile	<p>Specialised palliative care consultancy.</p> <p>Direct in-home patient care by comprehensive nursing, allied health team in Geraldton community and across the Midwest in conjunction with local service health care providers, including:</p> <ul style="list-style-type: none">■ assistance with care coordination■ symptom assessment and management■ addressing emotional and social concerns■ providing quality care for those approaching the end of life■ assistance with clinical decision making■ providing equipment (where able)■ utilisation of the Medication Safety for carers in person■ TeleHealth – providing iPad to patient and carer for communication.■ bereavement support.



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Allied health services	Access to generalist allied health professionals, including: <ul style="list-style-type: none">■ Aboriginal Liaison Officer■ Chaplain/Pastoral Care■ Dietitian■ Occupational Therapist■ Pharmacist■ Physiotherapist■ Social Worker■ Speech Therapist.
Admission criteria	Progressive life-limiting disease (malignant or non-malignant) with limited prognosis requiring specialist consultation and/or symptom management and support.
Referral process	<ul style="list-style-type: none">■ All referrals require the consent of the patient■ Completion of <i>Specialist Palliative Care Referral</i> form■ Urgent referrals by phone call or email to the Clinical Nurse Manager followed up with completion of <i>Specialist Palliative Care Referral</i> form.
Palliative care discharge criteria	Based on discretion of the Palliative Care team in discussion with the GP, primary team, the patient and their family/carer.
Niche services	Visiting Palliative Care Physician Clinics: <ul style="list-style-type: none">■ Carnarvon, Geraldton and via Telehealth Consultation and collaboration with: <ul style="list-style-type: none">■ Aboriginal rural health services. Collaboration with: <ul style="list-style-type: none">■ Community Home Care Services■ Aged Care Assessment Team■ Aged Care Facilities■ Cancer Care Services■ Neurological Support Services. Access to: <ul style="list-style-type: none">■ inpatient care at St John of God Hospital (Geraldton) Hospice■ community volunteers (in certain circumstances and when available).