

What if I am concerned or my condition changes and I need to speak to a nurse?

Please discuss all concerns about your treatment when your nurse visits.

You can also call 1300 884 421 between 7am and 9.30pm if you're concerned. After 9.30pm this number is available for urgent enquiries only.

When you call, you may hear a recorded message which means that the nurse is currently with a patient or on another call. Leave a message with your name and contact number and the nurse will return your call as soon as possible.

What happens if I need to come back into hospital?

If your nurse feels that your progress needs to be reviewed, your doctor will be contacted to arrange an appointment.

Your GP may also be asked to participate in your follow-up care. If you do not have a GP, please discuss this with your nurse.

Please don't hesitate to ask your doctor or nurse if you have any questions or concerns regarding your treatment in Home Link.

In an emergency dial 000 for an ambulance.

Home Link

C Block, Ground floor
Sir Charles Gairdner Hospital

Should you have any problems or queries, do not hesitate to contact the Home Link nurse, 7am-9.30pm, seven days on **1300 884 421**



Sir Charles Gairdner Hospital

Hospital Ave, Nedlands WA 6009

(08) 6457 3333

Hearing impaired (TTY) (08) 6457 3900
scgh.health.wa.gov.au

This document can be made available in alternative formats on request.



Government of **Western Australia**
North Metropolitan Health Service
Sir Charles Gairdner Osborne Park Health Care Group



Home Link

We're available seven days a week on 1300 884 421



Home Link

Home Link provides acute nursing care, education and support to patients to allow them to continue their hospital treatment at home.

The doctors in charge of your care in hospital will be kept informed of your progress and treatment.

Home visiting services are available seven days a week

The nurse will visit you some time between 7am and 2pm to provide your nursing care at home. Home visits for twice daily care will be available until 7pm.

Visit times will depend on the locations and priority of patients and may change on a daily basis. The nurses will phone you before they arrive.

Please discuss with the nurse if you have an appointment at SCGH or with your GP, so that alternative arrangements for your care can be made.

To maintain safety and hygiene standards, we request that all pets be restrained and there is no smoking whilst the nursing staff are in your home. Please have a suitable area available for your treatment at home.

Home Link treatment area at SCGH

You may be asked to attend the Home Link treatment area at SCGH for care or for review by a hospital doctor. This is located in C Block (ground floor) and is open 8am-4.30pm, seven days a week. All patients seen in the treatment area require an appointment and your visiting nurse will assist you in making this arrangement.

If you have an appointment with another department at SCGH you will be asked to book into the treatment area for care that day.

Before you leave hospital, ensure you understand the following:

- The treatment you will be receiving
- Whether you will attend the Home Link treatment area or be visited at home
- Signs and symptoms of any complications that may be relevant to your condition
- Any diet or activity restrictions you may have as a result of your condition
- How to contact the Home Link nurses

Before going home you may receive:

- Medication supplies you may require
- Equipment required for your care
- Outpatient appointments with your hospital specialist

Please ensure we have the correct address and contact number for where you will be staying for your home visits.

Other services

In addition to the nursing service a range of other nursing and allied health services are also available to continue patient's treatment at home.

These services include:

- Home Anticoagulation Support Service
- Occupational therapy
- Physiotherapy
- Speech pathology
- Social work
- Podiatry
- Dietetics
- Complex needs coordination team