



# Use your private health insurance

## At Sir Charles Gairdner Hospital

Did you know that if you have private health insurance you can choose to be treated as a public or a private patient?

Using private health insurance can help to make your stay a little more comfortable and will also directly help Sir Charles Gairdner Hospital.

If you have appropriate hospital cover, you will have no out-of-pocket expenses for your hospital stay and procedures (eg: hospital accommodation, pathology, radiology, intensive care unit).

Our private patient liaison officer can confirm your hospital cover in advance with you, but the vast majority of patients who use their private health insurance do not pay anything for their treatment.

## Emergency Department admission

If you are admitted as a private patient via the Emergency Department, you will not be charged for your hospital stay and procedures.

When you use your private health insurance you will have no out-of-pocket expenses, including any extra costs associated with pathology, radiology and pharmaceutical requirements.

As an Emergency Department patient, you can advise the admissions clerk whether you would like to use your private health insurance.



## Elective surgery admission

If you use your private health insurance, you will be able to choose the doctor providing your treatment in most cases. If your preferred doctor is unavailable, another suitably qualified doctor will provide your treatment.

The doctor you have chosen will provide medical care with no out-of-pocket expense unless he or she advises differently. You should discuss any potential extra charges with your doctor.

As an elective surgery patient, you can opt to use your private health insurance at any stage during your admission process – from the time you are referred, to the day you are admitted and, in some cases, while you are in hospital after your treatment has begun.



## The benefits

### Single rooms

As a private patient you may request, and have preferential access to, a single room. However, we can not guarantee single room availability at the time of your admission, as our patients' clinical needs are our priority.

### Added incentives

Private patients also receive free TV hire; free visitor parking (subject to availability); phone credit (\$5 per week); a toiletry pamper pack; a daily newspaper; and meal vouchers (5 x \$10, redeemable at the 8th floor Rejuvon8 Café).

### Our hospital

The money from your private health fund goes directly to Sir Charles Gairdner Hospital. It can be used to maintain develop and improve hospital equipment, help maintain facilities and enhance the patient experience.

### Consumer feedback

If you have had a goals of patient care discussion, we would value your feedback.

Please take the time to complete the brief feedback form below and hand it to the ward nurse manager.

## We're here to help

For more information about your level of health fund cover, and for advice about your options, please speak to a private patient liaison officer.

Call (08) 6457 4831

Email SCGH.PPLO@health.wa.gov.au

### Help yourself, help your hospital

Did you know that you can use your private health insurance at Sir Charles Gairdner Hospital (SCGH) with no out-of-pocket expenses? Opting to use your private health insurance helps make your stay with us a little more comfortable, and directly helps our hospital too.



## Thank you for supporting Sir Charles Gairdner Hospital

**Sir Charles Gairdner**  
**Osborne Park Health Care Group**  
Sir Charles Gairdner Hospital  
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📞 (08) 6457 3333

🌐 [scgh.health.wa.gov.au](http://scgh.health.wa.gov.au)

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