



Additional private patient incentives

- ▶ Free TV hire
- ▶ Phone credit (\$5.00 each week)
- ▶ Toiletries bag (toothbrush with toothpaste, shower cap, comb, hand/body lotion, bath/shower gel, shampoo and conditioner)
- ▶ Newspaper vouchers (7 vouchers Monday to Sunday)
- ▶ Meal vouchers (5 x \$10.00 – redeemable on the 8th Floor Rejuvn8 Café)

Here to help

For more information about your level of health fund coverage and for advice about your options please speak to a Private Patient Liaison Officer.

Private Patient Liaison Officer

Phone: 6457 4831

Email: SCGH.PPLO@health.wa.gov.au

Sir Charles Gairdner Hospital

Hospital Ave, Nedlands WA 6009

T: (08) 6457 3333

E: @health.wa.gov.au

www.SCGH.health.wa.gov.au



This document can be made available in alternative formats on request for a person with a disability.

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Government of Western Australia
North Metropolitan Health Service
Sir Charles Gairdner Osborne Park Health Care Group



Using your private health insurance greatly assists our hospital





If you have private health insurance you can choose to be treated as either a public or private patient.

Using private health insurance can help to make your stay a little more comfortable and will directly help Sir Charles Gairdner Hospital.

The vast majority of patients who use their private health insurance do not pay anything for their treatment.

Emergency Department Admission

If you are admitted as a private patient via the Emergency Department, you will not be charged for your hospital stay and procedures.

When you use your private health insurance you will have no out of pocket expenses, including any additional expenses or costs associated with pathology, radiology and pharmaceutical requirements.

As an Emergency Department patient, you can advise the admissions clerks whether you would like to use your private health insurance.

Elective Surgery admission

If you use your private health insurance, you will be able to choose the doctor who will provide your treatment in most cases. However, there may be instances where your preferred doctor is unavailable and another suitably qualified doctor will provide your treatment.

The specialist doctor you have chosen will provide medical care at no out of pocket expense unless he or she advises you differently. You should discuss any potential medical service charges directly with your doctor.

As an elective surgery patient you can opt to use your private health insurance at any stage during your admission process – from the time you are referred through to the day you are admitted to the hospital, and in some cases while you are in the hospital after your treatment has commenced.



The benefits

Single rooms

As a private patient you may request and will have preferential access to a single room. However, we cannot guarantee single room availability at the time of your admission as the clinical needs of our patients is our priority.

The hospital

The money from your private health fund is given directly to the hospital. It can be used to purchase hospital equipment, help maintain facilities and enhance the patient experience